



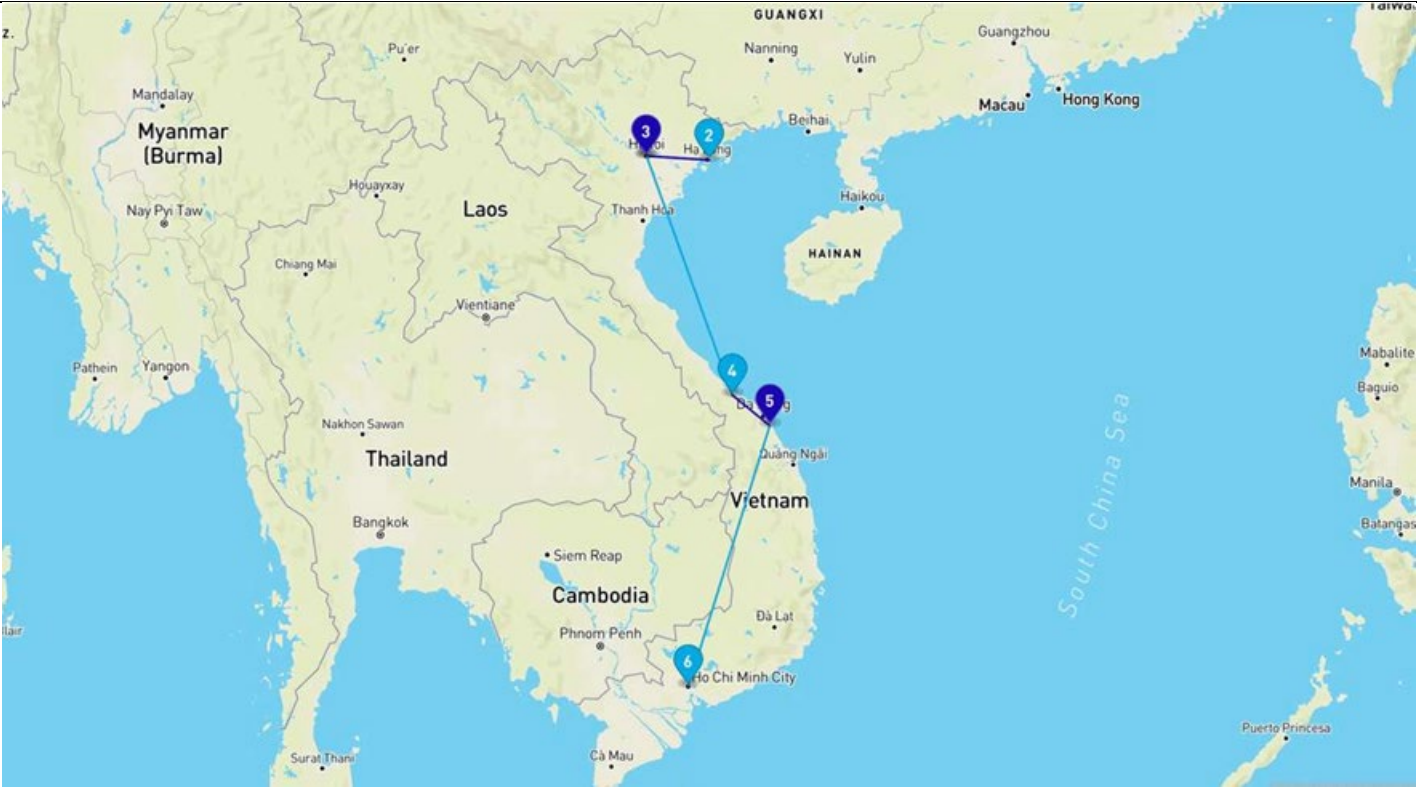
**THE ESSENCE OF VIETNAM: FROM HANOI TO HO CHI MINH**

**VALIDITY:**

**15 FEB 2025 – 10 DEC 2025**

**PRICE BASED ON TWIN SHARING \*CAD 2,270 PER PERSON**

Tourcan Vacations works in conjunction with local suppliers. We are contactable 24 hours a day and would be delighted to be of assistance should you have any questions during your stay.



Day by Day Itinerary

DAY 1: ARRIVAL HANOI      FLIGHT: TBA

ARRIVAL Flight Details: TBA

Arrival at Noi Bai Airport, our driver will pick you up and transfer to your hotel.



Accommodation: Peridot Gallery Classic Hotel – Premier Deluxe room - breakfast included  
Meals: N/A

DAY 2: HANOI VESPA SIDECAR TOUR SIGHTSEEING + CULTURE +CUISINE





First time in Hanoi, a form of transportation that gives you an unforgettable experience. As if you're moving on an open-top vehicle, but it's very maneuverable like a motorcycle. Sidecar trips are great ways to see the sights, sounds, and flavors of Hanoi.

Imagine you and the person you love standing out from the crowd in a red love sidecar. Everyone will look at you and smile, seemingly blessing you and your relationship.

We'll take you on a trip to Hanoi that you won't even conceive of, including the city's lively streets, thousands of years of ancient landmarks, attractive French boulevards, and the most wonderful local food. Likewise through the city's well-known landmarks! Let's write together the most romantic story in the heart of Hanoi.

Our service is one of a kind!

Morning: 07:30 – 12:00 (Lunch at the end)

Afternoon: 12:30 – 17:00 (Lunch at the beginning)

Evening: 17:00 – 21:30 (Dinner around 7:30)

Duration: 4.5 hours

Pick-up & Drop-off: 3 Hang tre Street, Hoan Kiem, Hanoi (Greeting for 15 minutes before the tours start)

Itinerary: Opera House, local market, Train Street, Tran Quoc Temple, West Lake, Old Quarter, ...

**Start time** 12:30h

**Meeting point:** 3 Hang tre Street, Hoan Kiem, Hanoi (Greeting for 15 minutes before the tours start)

#### **Included:**

A traditional lunch with three different mixed set selections (choose one and make a note at the booking section):

Set 1: Spring rolls, beef noodle roll, sticky rice, BANH MY, papaya salad,

Set 2: Vietnamese hams, spring rolls, beef noodle roll, sticky rice, BUN CHA, papaya salad

Set 3: Fried sour meat, banh bot loc, beef noodle roll, shrimp pancake, fish rice noodle, papaya salad

A professional licensed guide that will narrate the whole tour through headphones.

Professional drivers.

A small gift like a love locker (if you go with your lover) or a Vespa motorbike keyring (if you go with friends and family).

You do not have to think about driving or parking! Just sit back and relax.

Headsets to hear your guide's live commentary on board.

Homologated CE helmets with sterilized disposable head covers for perfect comfort and hygiene.

Waterproof ponchos in case of rain.

Blankets and electric water bottles are available in the winter.

**Accommodation: Peridot Gallery Classic Hotel – Premier Deluxe room - breakfast included**

**Meals: Breakfast, Lunch**

## DAY 3: HANOI - HA LONG BAY – SENA CRUISE 2D1N

Breakfast at the hotel

Our driver will pick you up at the designated hotel in Ha Noi and drive you to Ha Long.



### Sena cruise 2d1n

The Unique Ha Long Bay - Lan Ha Bay 2 days 1 night cruising with Sena Cruises - Luxury Boutique Cruises is the best choice for you. Sena Cruises is designed and decorated traditionally with 16 cabins all that presents for oriental trend which will not only bring you a journey in comfort & luxury but also take you deep into natural wonder with various interesting activities: kayaking, swimming, biking, etc.

A two-day one-night cruise tour to the less touristy area of Ha Long Bay - Lan Ha Bay is an ideal trip for those who seek true experience.

### HIGHLIGHTS OF ITINERARY

- Visit Halong Bay and Lan Ha Bay in the same journey
- New and unique itinerary with the most balance of activities, relaxing and sightseeing.
- Go Kayaking/rowing sampan in Dark-Light cave, one the most beautiful water cave on the Bay
- Discover and integrate in the life of fishermen in a fishing house on the bay (exclusive)Relaxing overnight on the quietest area of Lan Ha Bay.

*embark on an unforgettable 2-day, 1-night journey with SENA Cruise in Ha Long Bay and Lan Ha Bay. Indulge in the luxurious experience of our boutique cruise as you explore the awe-inspiring wonders of nature and immerse yourself in the vibrant Vietnamese culture. With an array of exciting activities such as kayaking, swimming and squid fishing, we guarantee a truly memorable voyage. Get ready to create lasting memories and discover the beauty of these breathtaking destinations with SENA Cruise.*

### DAY 1 on the cruise: HA LONG BAY – LAN HA BAY

11:30 – 12:00 | Arrive Tuan Chau Harbor

12:00 – 12:30 | Transfer to the main boat by tender. Embark on Sena Cruise

Warmly welcome to Sena Cruise! While enjoying a welcome drink, our cruise manager will deliver a cruise briefing and safety introduction. After that you will check in your cabin.

13:00 – 13:30 | Enjoy fabulous lunch

Fabulous lunch is served while Sena Cruise – Luxury Boutique Cruise starts her sail into magnificent Lan Ha Bay – an extension of Ha Long Wonder which is much quieter and has fewer tourists. She will pass the famous Finger Islet, Candle Islet and thousands of uniquely shaped limestone towers and islands.

15:00 | Explore Lan Ha Bay

We will visit the Dark and Bright Cave – famous for the pristine natural beauty and poetic, attractive seascape of Lan Ha Bay. Here you will take some photos of the romantic, lyrical local sights. This is also the best time for tourists to enjoy bamboo boats or swimming – which is an interesting activity to discover the truest beauty of the Limestone Mountains and the blue sky of Lan Ha Bay. Afterwards, visitors immerse themselves in the emerald, green water of Lan Ha Bay with exciting swimming activities.

17:00 | Return to Sena Cruise.

Enjoy a sunset party on LanHa Bay. It is an ideal time for photography enthusiasts to capture the stunning moment of sunset at Lan Ha Bay.

You will also have a chance to join our cooking class to challenge your skills in preparing famous Vietnamese spring rolls.

Before dinner, our experienced captain will choose the most tranquil area to anchor for overnight.

19:00 | Savor deluxe dinner

After the incredible dinner, take your leisure time to chat at the bar, watch a movie in the restaurant and enjoy Spa treatment (please book in advance).

Reward yourself with a wide selection of cocktails at a panoramic bar or take one of our onboard activities: squid fishing, karaoke. (We open the light and prepare the squid fishing rods)

You will stay overnight on the cruise.

### **Important notes to explore Ha Long Bay:**

#### **1. Schedule and activities:**

- The program may be subject to change depending on weather conditions or specific tides without announcing to visitors in advance.
- Time in the schedule is only relative. The specific time will be announced by our tour guide on the day of departure.
- All activities are included in the program. Guests can choose to relax and enjoy the scenery on board, without having to fully participate in the activities above.

#### **2. Menu and meals:**

- The trip will include full meals on board.
- The menu on board is daily standard for all visitors. If there are personal requirements such as diet, vegetarian ... please advise us when book the tour or tour guide in advance.
- After embarking, it is no longer changeable due to the stock limit condition.
- The identifications and personal belongings should be brought. Original passport / ID card (required for check-in).
- Cash.
- Camera.
- Personal wares: Sunglasses, hats, sun cream, sport shoe, casual wears.

**Meeting point:** Hotel (Pick-up times: 8AM.)

**Included:** Private transport Hanoi – Halong – Hanoi, fully furnished cabin with private ocean view balcony, English speaking guide on board, All meals onboard mentioned (02 lunch, 01 dinner, 01 breakfast), Complimentary 2 bottles of water in each cabin, Entrance and sightseeing fees, Kayak (02 people share a kayak), Cooking class

**Not included:** Spa and massage, Beverages, Personal expenses, Tips for guide/driver/crew & All other services and items not mentioned specifically above

**Accommodation:** Sena cruise – Deluxe Balcony room – Full board

**Meals:** Breakfast, Lunch, Dinner

## DAY 4: HA LONG BAY – HANOI – HUE

### DAY 2 on the cruise: LAN HA BAY – HA NOI

06:00 | Sunrise Tai-chi session on sundeck

Be an early bird for a photo hunt and join our Tai-chi session on the sundeck to refresh your body and mind.

07:00 | Having light breakfast

Sena Cruises – Luxury Boutique Cruises continues her sail, passing amazing karst towers. Tea, coffee, and a light breakfast is served with fresh air and peaceful surroundings.

08:15 | Explore Tra Bau Area

Join kayaking & swimming to explore the Tra Bau area – the famous filming location for Kong Skull Island (King Kong) in Quang Ninh in 2018.

09:30 | Return to the boat for check-out

10:00 | Lunch time

During the time well prepared Set menu lunch is served, Sena Cruise – Luxury Boutique Cruise slowly navigates emerald water and thousands of Karst Mountains towards the Harbor.

(If you want to go to Cat Ba Island, you must let us know, we will transfer you by Sena Cruise small transfer boat to Gia Luan Port).

11:30 – 12:00 | Disembark Sena Cruise and farewell the crew and our driver will transfer you to Noi Bai airport by private car.

15:00: Arrive at Noi Bai Airport and check in your flight to Hue.



**Vietnam Airlines – VN1545**

**4:30 PM** – Hanoi, Noi Bai Intl (HAN)

**5:45 PM** – Hue, Phu Bai (HUI)

**1h 15m** — **Nonstop**

Upon your arrival at Hue airport, You will be welcomed by our representative and the driver will transfer you from Phu Bai Airport to Hue city center.



**Accommodation: Eldora Hotel – Deluxe room - breakfast included**

**Meals: Breakfast, Brunch on cruise**

## DAY 5: HALF DAY HUE IMPERIAL CITADEL & THIEN MU PAGODA – HOI AN





Hue City has been one of the country's foremost cultural, religious, and educational centers. UNESCO declared it a World Heritage Site in 1993. Restoration and preservation work continues with tourism by Vietnamese and foreigners alike providing an important contribution. This tour gives you a glance at Hue's major historical sites such as Hues' monument complexes and others local daily outdoor activities such as Hue boat trip on Perfume River.

### **Highlights:**

- Travel by boat behold the beautiful along the green banks
- You have chance to visit the conical hat and incense stick making village
- Visit many attractive destinations in Hue: Imperial Citadel, Hue Royal Antiques Museum, Thien Mu Pagoda as well as Dong Ba Market
- Marvel at cultural achievements from the times of Vietnamese emperors

### **Itinerary**

08:00: Pick up at hotel

Early Morning will find you in the Dong Ba market, the biggest and most significant market in Hue in particular and Central Viet Nam in general.

Enjoy your wonderful day by taking a boat trip to visit the seven-storey Thien Mu Pagoda. The pagoda is an icon of Vietnam with an interesting history, set on a hill overlooking the river.

You continue your journey to discover the Imperial Citadel, which covers an area of 52 km<sup>2</sup>. The construction began between 1804 and 1833 under the Nguyen dynasty, surrounded as a fortification guarded by 80 bunkers and a deep trench of 40m large, connected by a bridge in front of the ten gates.

Then make your way to the Hue Royal Antiques Museum to see a collection of ornaments from that time.

12:00 – 12:30 pm: Back to your hotel.

In the afternoon, our driver will pick you up at the designated hotel in Hue and drive you to Hoi An.

**Meeting point:** Hotel.

**Included:** Transportation, English Speaking Guide, Entrance fees, Water and tissue.

**Not included:** Meals and beverages. Tips and other personal expenses

**Accommodation:** Anio Boutique Hotel Hoi An – Junior Suite - breakfast included

**Meals:** Breakfast

## **DAY 6: HIDDEN GEMS OF OLD HOI AN (PRIVATE)**



### Highlights:

This is a unique magic x-key to unveil the highlights & local lives of the ancient city while avoiding tourist crowds. Enjoy an easy-going route like a true local in our experience! This experience is born from our desire to show international friends the true heart and soul of the old town that only locals can offer. From the hidden aspect of history to the bustling local life, from family temple to delicious cuisine, we've got you all covered!

### Itinerary:

We are honored to show you our beautiful city through the walk into backstreets to discover inside perspectives and secrets.

We visit local family businesses that produce and sell products in Hoi An. You'll learn how Vietnamese produce: organic bean sprouts, Cao Lau noodles in the oldest factory. We'll taste it like a local.

We'll keep walking into the local trails to learn more about our family temple, market life, architecture and lifestyle – a favorite walk that shares everything and true stories stunning about this ancient city. The walk around the outskirts city is about an hour, before we start our food tastes. You will learn how Japanese, Chinese, and Westerners have strongly impacted Hoi An life and its cuisine. We'll enjoy about 5-7 delicious local Vietnamese treats, Chinese and French infusions at a variety of stops. Let's eat and taste with locals.

At the end, we'll cheer together in our favorite spot. Get a relaxing drink.

Note:

- Vegetarian/Vegan are available
- We prepare water, snacks, wet tissue.
- Please prepare your own: sunglasses, sun-cream, hat, and wear comfortable clothes accordingly.

**Starting time:** Afternoon departure 14:00 - 18:00

**Meeting point:** Hotel.

**Included:** All foods and drinks on tour, Transportation.

**Not included:** Old Town tickets (6\$/pp), Personal expenses, Tips

**Accommodation:** Anio Boutique Hotel Hoi An – Junior Suite - breakfast included

**Meals:** Breakfast, Local food tastes in tour

## DAY 7: FREE DAY

Today is free for your own leisure.

**Accommodation:** Anio Boutique Hotel Hoi An – Junior Suite - breakfast included

**Meals:** Breakfast



## DAY 8: HOI AN - HO CHI MINH

You will be picked up by our driver from your hotel reception and travel from the Hotel in Hoi An City Center to Da Nang Airport.



### Vietnam Airlines - VN113

✈ 10:00 AM - Danang, Danang Intl (DAD)

✈ 11:35 AM - Ho Chi Minh City, Tan Son Nhat Intl (SGN)

🕒 1h 35m ➔ Nonstop

Upon your arrival in Ho Chi Minh, you will be welcomed by airport representative and travel from Tan Son Nhat Airport to Ho Chi Minh City Center.



**Accommodation: Fusion Suites Saigon – Suite - breakfast included**

**Meals: Breakfast**

## DAY 9: HALF DAY SAIGON CITY TOUR (PRIVATE)



Enjoy the attraction of Ho Chi Minh City. Sightseeing examples of French colonial architecture and exploring the Vietnam's turbulent in past at the Museum.

We will pick you up at your hotel, your local specialist guide will show you the most interesting sights that Ho Chi Minh City has to offer.

Depart from your hotel to the Reunification Palace; this beautifully preserved palace was the residence of the President of the Republic of Vietnam. On April 30th 1975 the American War officially came to an end here.

Enjoy visiting the War Remnants Museum where you can see countless artifacts, photographs and pictures documenting the second Indochina war.

Afterward, we visit The Notre Dame Cathedral, which was built in 1880, and the Old Post Office, which was built sometime between 1886 and 1891. It is one of the best examples of classical French colonial architecture.

Our last stop would be at a local Market where you can practice your bargaining skills while shopping for souvenirs. Discover local life and culture. You'll find some of the friendliest, liveliest, most convivial people in the city here.

Return your hotel in Ho Chi Minh City around 12:30.

**Starting time:** 08:00AM

**Meeting point:** Hotel

**Included:** Modern air-conditioned transportation, English speaking guide, Entrance fees, Mineral water, Wet tissue.

**Not included:** Gratuities and personal expenses, Any other service not mentioned in the above program, Peak season surcharge (if applicable), Tips.

**Accommodation:** Fusion Suites Saigon – Suite - breakfast included

**Meals:** Breakfast

#### DAY 10: FREE DAY

Today is free for your own leisure.

**Accommodation:** Fusion Suites Saigon – Suite - breakfast included

**Meals:** Breakfast

#### DAY 11: HO CHI MINH DEPARTURE

Enjoy breakfast at the hotel

You will be pick up at hotel lobby and transfer to Tan Son Nhat Airport for your flight onward.

**Meals:** Breakfast

**\*\*End of the services\*\***

#### INCLUSIONS:

- ✓ All services as mentioned in your itinerary.
- ✓ Accommodation as mentioned in the proposal Bed & Breakfast basis
- ✓ Meals as mentioned
- ✓ Private AC transfers throughout
- ✓ All Sightseeing, entrance fees and English-speaking guide services as detailed in the itinerary
- ✓ All Domestic and Regional Flights with 20kg luggage
- ✓ Multi-lingual 24-hour customer support hotline in all destinations.
- ✓ All applicable local taxes.

#### EXCLUSIONS:

- × Visa fees
- × Personal expenses
- × Tips and gratuities
- × Any International flight
- × Optional Tours

- × Early check in & late check out.

## TERMS AND CONDITIONS

### 1. LAND PACKAGE PRICE INCLUDES (where booked):

- Meeting/Assistance/Transfers: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person (*at some destinations, like Europe & Japan, the transfers are provided with drivers only, unless a guide service is booked separately. These drivers may only speak little or no English*).
- Accommodation: In twin/double rooms with en-suite facilities.
- Meals: Meals as per itinerary.
- Guide: Professional English-speaking local guide(s), where quoted.
- Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary, unless indicated otherwise.
- Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program (*City taxes, Resort fee, Tourism fee, where applicable, are charged by the hotels directly from the guests upon check-in /check-out*).

### 2. PRICES DO NOT INCLUDE:

- Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.
- Tips: To guides, drivers and hotel personnel.
- Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.
- Room service (meals at hotel, as applicable, are at the dining outlet only)
- Laundry, unless offered complimentary by the hotel(s)

**3. PAYMENT CONDITIONS:** A non-refundable deposit of \$300 per person, is required at time of booking towards the land package cost. *Luxury trains & cruise bookings require a fixed percentage of the total cost as deposit, which may be in addition to the deposit for land package. Some destinations also require a higher deposit (for e.g. Japan), due to a high demand for land services, which shall be communicated in the quote. Airfare is always paid in full at the time of making a firm booking, if getting issued through us.* Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 90 days prior to departure the booking will be cancelled.

**4. TERMS & CONDITIONS :** The purchase of packages, air only or tours (hereinafter referred to as the “Travel Services”) offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

**5. PRICES INDICATED:** Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

**6. RESERVATIONS/DEPOSIT/CONFIRMATION:** Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

**7. FINAL PAYMENT:** Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

### 8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

**9. CHARGES FOR CHANGES:** Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.



Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

**10. CANCELLATION CHARGES:** Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

**CANCELLATION BEFORE DEPARTURE DATE:**

- Up to 60 Days prior – loss of deposit\*
- 59 to 0 Days prior- 100% penalty\*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

\*Plus any unrecoverable deposits paid to airlines or suppliers.

**11. FLIGHTS AND CARRIERS:**

Customers acknowledge and accept the following:

- **Changes:** Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

- **Fares and Names:** Fares and taxes may increase between the time of quoting, booking and tickets being issued.

- The fares quoted are subject to class availability and may have booking conditions attached. **Unless specified otherwise, all air tickets once issued are non-refundable, so it's important to check all relevant details at the time of issuing the air tickets.**

- Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

- **Schedule Check and Connecting Flights:** Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

- **Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

- **Seat assignment:** unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

- **Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

- **Refusal to transport:** Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

**12. VALIDITY OF TICKETS:** Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

**13. BAGGAGE:**

- **Limits:** Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

- **Liability:** The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

**14. TRAVEL DOCUMENTS:** It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

**15. CUSTOMER ADVISORY:** Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

- **Living Standards:** Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

- **Service disruptions:** Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

- **Food, water and beverages:** The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

**16. ROOM ALLOCATION:** Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

**17. CHECK-IN AND CHECK-OUT CONDITIONS:** Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

**18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:**

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

**19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

- **Changes to itinerary:** Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

**20. CUSTOMER RESPONSIBILITY:**

- **Health:** Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

- Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

**21. FORCE MAJEURE:** Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- An Act of God or Force Majeure;
- A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

**22. EXCLUSION OF LIABILITY:** Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

**23. ACTIVITIES NOT INCLUDED:** Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

**24. CONFIDENTIALITY:** Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

**25. LAWS:** The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

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# VIETNAM



**POPULATION**  
98 MILLION



**ELECTRICITY**  
220V  
50Hz



**LANGUAGE**  
Vietnamese



**TIMEZONE**  
GMT +7



**TRANSPORTATION**  
BUSES, TRAINS, TAXI,  
BOATS



**CURRENCY**  
VIETNAMESE DONG

## WHEN TO VISIT

	<b>JAN</b>	TET NGUYEN DAN (LUNAR NEW YEAR)
	<b>FEB</b>	TET NGUYEN DAN
	<b>MARCH</b>	HUNG KINGS' TEMPLE FESTIVAL
	<b>APRIL</b>	VESAK (BUDDHA'S BIRTHDAY)
	<b>MAY</b>	REUNIFICATION DAY LABOR DAY
	<b>JUNE</b>	NATIONAL FAMILY DAY
	<b>JULY</b>	GHOST FESTIVAL (VU LAN)
	<b>AUG</b>	NATIONAL DAY
	<b>SEPT</b>	MID-AUTUMN FESTIVAL (TET TRUNG THU)
	<b>OCT</b>	HANOI AUTUMN FESTIVAL
	<b>NOV</b>	DA NANG INTERNATIONAL FIREWORKS FESTIVAL
	<b>DEC</b>	CHRISTMAS

## DOs

### LOCAL CUSTOMS

Be aware of local traditions and practices.

### BE PATIENT

Traffic can be chaotic, and services may not always be prompt. Patience is appreciated.

### BARGAIN IN MARKETS

Haggling is common in local markets.

## DON'Ts

### FLAG/ NATIONAL SYMBOLS

Avoid actions that could be seen as disrespectful to the Vietnamese flag or national emblems.

### SHOES

Always remove your shoes when entering someone's home or a temple.

### TOUCH HEADS

Avoid touching the heads of adults, as the head is considered the most sacred part of the body.

## GREETING



**"XIN CHÀO"**  
Hello!

**"CHÀO BUỔI SÁNG"**  
Good morning!

**"CHÀO BUỔI CHIỀU"**  
Good afternoon!

**"CHÀO BUỔI TỐI"**  
Good evening!

**"CHÚC NGỦ NGON"**  
Good night!

**"BẠN CÓ KHỎE KHÔNG?"**  
How are you?

**"CẢM ƠN"**  
Thank you!

**"KHÔNG CÓ GÌ"**  
You're welcome!

**"TẠM BIỆT"**  
Goodbye!

**"XIN LỖI"**  
Excuse me/Sorry

**"LÀM ƠN"**  
Please

## SOME TIPS



**NIGHTLIFE:** TRY OUT BUI VIEN STREET & OLD QUARTER. BE AWARE OF YOUR SURROUNDINGS. ENGAGE WITH LOCALS.



**SHOPPING:** BARGAINING IS COMMON IN LOCAL MARKETS. KNOW THE PRICES. KEEP SOME CASH. TRY LOCAL BRANDS.



**DINING:** TRY STREET FOOD. LEARN BASIC ETIQUETTE LIKE AVOIDING TO STICK YOUR CHOPSTICKS UPRIGHT. TIPPING IS NOT MANDATORY, BUT YOU CAN LEAVE A SMALL TIP FOR GOOD SERVICE.

## **GEOGRAPHY**

Vietnam is located in Southeast Asia, bordered by China to the north, Laos, and Cambodia to the west, and the South China Sea to the east and south. The country features a diverse landscape that includes mountains, plateaus, and extensive river systems, with the Annamite Range running parallel to the coastline. The Mekong River, one of the longest rivers in the Southeast Asia, flows through the southern part of Vietnam, creating a fertile delta known for its rich agricultural output. The northern region is home to dramatic karst formations and lush valleys, while the central highlands offer temperate climates and diverse flora. Vietnam's varied geography influences its climate, culture, and economic activities, making it a vibrant and dynamic country.

## **HISTORY**

Vietnam's history is a complex tapestry of cultural influences and significant events, beginning with early agricultural societies and the Hùng Kings around 3000 BCE. Following over a millennium of Chinese domination, Vietnam gained independence in the 10th century, establishing the Đại Việt kingdom, which flourished culturally and spiritually. The 19th century brought French colonization, leading to resistance movements, notably the Viet Minh under Ho Chi Minh. After the First Indochina War, Vietnam was divided by the Geneva Accords of 1954, leading to the Vietnam War, marked by U.S. involvement and devastating impacts. The war concluded in 1975 with reunification, and since then, Vietnam has transformed into a socialist republic, experiencing rapid economic growth while maintaining its rich cultural heritage.

## **THE PEOPLE**

Vietnam's population is over **98 Million**, making it one of the most populous countries in Southeast Asia, with major cities like Hanoi and Ho Chi Minh City experiencing rapid growth.

## **LANGUAGES**

The official language of Vietnam is **Vietnamese** (Tiếng Việt), which belongs to the Austroasiatic language family and is the mother tongue of the majority of the population. It has several regional dialects, primarily categorized into three main groups: Northern (Hanoi), Central (Hue), and Southern (Ho Chi Minh City), each with distinct accents and vocabulary.

In addition to Vietnamese, there are various minority languages spoken by ethnic groups throughout the country, such as Tay, Muong, Khmer, and Hmong. English has become increasingly popular, especially among the younger population and in urban areas, due to globalization and educational initiatives. Other foreign languages, like French and Chinese, are also spoken by some, reflecting Vietnam's historical influences.

## **GOVERNMENT**

Vietnam is a socialist republic with a one-party system led by the Communist Party of Vietnam (CPV). The government is organized into several branches: the Executive, headed by the President, who serves as the head of state, and the Prime Minister, who is the head of government. The National Assembly serves as the legislative body, responsible for enacting laws and overseeing the government. Local governance is structured through provinces and municipalities, each with its own People's Committees. The CPV plays a central role in all aspects of governance, and political pluralism is not permitted. The government emphasizes state control over the economy, though it has embraced market-oriented reforms since the 1980s, contributing to significant economic growth and development.

## **CLIMATE**

The climate in Vietnam is diverse, largely influenced by its geography and topography. Generally, it has a tropical monsoon climate, characterized by high humidity and seasonal rainfall. The country can be divided into three main climatic regions:

1. **Northern Vietnam:** This region experiences four distinct seasons, with a cool, dry winter (November to March), a hot, humid summer (April to August), and a rainy season from May to September. Temperatures can vary significantly, with winter temperatures dropping to around 10°C (50°F) in the north.
2. **Central Vietnam:** This area has a transitional climate, experiencing both dry and wet seasons. The rainy season typically lasts from September to December, often accompanied by typhoons. The region's coastal areas are prone to heavy rains and storms during this time.
3. **Southern Vietnam:** The southern region has a more consistent tropical climate with two primary seasons: the dry season (December to April) and the wet season (May to November). Temperatures are generally warm throughout the year, averaging around 25°C to 35°C (77°F to 95°F).

Overall, Vietnam's varied climate supports rich biodiversity and influences agricultural practices, but it also poses challenges such as flooding and typhoons, particularly in the central and southern regions.

## **CLOTHES TO WEAR**

When visiting Vietnam, clothing choices can vary depending on the region and climate:

1. **Northern Vietnam:** In the cooler months (November to March), wear layers, including light sweaters or jackets, especially in the mountains. During the warmer months, lightweight, breathable fabrics like cotton are ideal for staying comfortable in the heat and humidity.
2. **Central Vietnam:** The weather can be quite warm, so light, breathable clothing is best. If visiting during the rainy season (September to December), consider bringing a lightweight rain jacket or poncho.



3. **Southern Vietnam:** Light, loose-fitting clothing is recommended year-round due to the hot and humid climate. Cotton or linen materials are great for comfort. A wide-brimmed hat and sunglasses can also help protect against the sun.
4. **Cultural Considerations:** While casual clothing is generally acceptable, it's respectful to dress modestly, especially when visiting temples and religious sites. Covering shoulders and knees is advisable in these areas.
5. **Footwear:** Comfortable shoes are essential for walking, especially in urban areas and when exploring natural sites. Sandals or breathable shoes are ideal for hot weather.

## **ENTRY REQUIREMENTS**

**Visa:** Many nationalities require a visa to enter Vietnam. However, citizens of certain countries can enter visa-free for short stays (e.g., ASEAN countries). For others, a visa can be obtained through embassies, consulates, or e-visa applications for stays up to 30 days. You can view this [link](#) for more information.

**Passport Validity:** Your passport must be valid for at least six months beyond your planned departure date from Vietnam and have at least one blank page for entry and exit stamps.

## **EXIT REQUIREMENTS**

**Valid Passport:** Ensure your passport is valid and not expired.

**Customs Declarations:** Declare any items you are taking out of the country that may be subject to regulations, such as large sums of money, valuable items, or restricted goods.

## **BANKS AND CURRENCY**

**Currency:** The official currency of Vietnam is the Vietnamese Dong (VND), symbolized as ₫.

**Major banks:** Major banks in Vietnam include Vietcombank (market leader), BIDV (one of the oldest and largest), VietinBank (wide range of products), Techcombank (digital innovations), and Sacombank (retail and SME services).

**ATMs:** ATMs are widely available in urban and tourist areas, and many accept international cards. Be aware of withdrawal limits and potential fees.

**Currency Exchange:** Currency exchange services are offered at banks, airports, and authorized money changers. Always check exchange rates and any associated fees.

**Credit and Debit Cards:** Credit and debit cards are widely accepted in hotels, restaurants, and larger shops. However, it's advisable to carry cash for smaller vendors and in rural areas.

**Safety:** Exercise caution when handling cash and opt for secure transaction methods. Be mindful of your surroundings, especially in crowded places.

## **COMMUNICATIONS**

**Mobile Phones:** Vietnam has a well-established mobile network with major providers like Viettel, Mobifone, and Vinaphone. Prepaid SIM cards are widely available and easy to purchase for tourists.

**Internet Access:** Wi-Fi is prevalent in urban areas, hotels, cafes, and restaurants, though speeds may vary, especially in rural regions.

**Social Media:** Vietnam has a high rate of social media usage, with platforms like Facebook, Zalo, and Instagram being popular for communication and networking.

**Landline Phones:** While mobile phones dominate, landline services are still available, mainly in businesses and some homes.

**Messaging Apps:** Apps like Zalo, WhatsApp, and Messenger are commonly used for texting and voice calls, often favored for their low costs when connected to Wi-Fi.

**Postal Services:** Vietnam Post provides mail services, but delivery times can be slow, making it less reliable for urgent communications.

## **CUISINE AND DRINKS**

Cuisine:

1. **Rice:** A staple in every meal, served with a variety of dishes like soups, stews, and grilled meats.
2. **Pho:** A fragrant noodle soup made with beef or chicken, served with fresh herbs, bean sprouts, and lime.
3. **Bánh Mì:** A Vietnamese sandwich with a crispy baguette filled with meats, pickled vegetables, and fresh herbs.
4. **Gỏi Cuốn:** Fresh spring rolls filled with shrimp, pork, vermicelli noodles, and herbs, typically served with a peanut dipping sauce.
5. **Bánh Xèo:** Savory rice flour pancakes stuffed with shrimp, pork, and bean sprouts, eaten wrapped in lettuce leaves.
6. **Bún Chả:** Grilled pork served with vermicelli noodles, fresh herbs, and a sweet-salty dipping sauce.

7. **Com Tam:** Broken rice served with grilled pork (often with a pork chop) and pickled vegetables.
8. **Canh Chua:** A tangy and sweet-sour soup made with fish, tamarind, pineapple, and vegetables, typical of southern Vietnam.
9. **Hu Tieu:** A noodle soup with a clear broth, usually served with pork, shrimp, and vegetables.

#### Drinks:

1. **Cà Phê Sữa Đá:** Iced coffee made with strong Vietnamese coffee and sweetened condensed milk.
2. **Cà Phê Trứng:** Egg coffee, a creamy coffee made with whipped egg yolks, sweetened condensed milk, and strong coffee.
3. **Sinh Tố:** Fruit smoothies made from fresh tropical fruits like mango, avocado, and coconut, often sweetened with condensed milk.
4. **Nước Mía:** Fresh sugarcane juice, served cold and often with a hint of lime.
5. **Trà Đá:** Iced tea, typically green or black, served unsweetened alongside meals.
6. **Bia Hơi:** Fresh, light beer, often served in street-side beer stalls and enjoyed with snacks.
7. **Rượu cần:** Traditional rice wine made from fermented rice, often consumed during ceremonies or festivals.

Vietnamese cuisine is characterized by fresh, bold flavors, and the food culture emphasizes communal dining and balance, making meals a vibrant and social experience.

## **NIGHTLIFE**

Vietnam offers a dynamic and diverse nightlife scene, with bustling cities and laid-back beach towns catering to all types of night owls. Major cities like Hanoi, Ho Chi Minh City (Saigon), and Da Nang feature lively bars, nightclubs, rooftop lounges, and street-side cafés where you can enjoy music, cocktails, and great company. From sleek, upscale venues to casual street-side beer gardens, Vietnam has something for everyone.

## **EVENTS & FESTIVALS**

Vietnam is home to a variety of vibrant festivals that bring culture, color, and excitement to the nightlife. From traditional celebrations to modern-day festivals, these events often feature live performances, street parties, and fireworks displays, making them an exciting addition to any visit.



**Tet Nguyen Dan** (Lunar New Year): The most important holiday in Vietnam, Tet is celebrated with fireworks, parades, and family gatherings. Major cities come alive with street festivals, dragon dances, and colorful markets.

**Mid-Autumn Festival:** This fall festival celebrates the harvest moon with lantern parades, performances, and mooncake feasts, especially in Hanoi and other northern cities.

**Hue Festival:** Held every two years, this festival in the former imperial capital features a blend of traditional performances, folk dances, and cultural exhibitions, as well as lively street parties.

## **SHOPPING**

Vietnam is a shopper's paradise, offering everything from bustling street markets to modern shopping malls. In major cities, you'll find everything from handicrafts to high-end fashion, making it easy to take home souvenirs or just indulge in some retail therapy.

*Specialty Goods:*

- **Silk & Textiles:** Vietnam is known for its high-quality silk, often used in clothing and accessories. Tailored clothing, especially in places like Hoi An, is highly sought after.
- **Coffee & Tea:** Vietnam is one of the world's largest coffee producers, and buying locally roasted beans is a must. Try robusta beans or specialty blends like egg coffee (cà phê trứng).
- **Handicrafts:** Items like bamboo baskets, lacquerware, pottery, and hand-woven textiles make for great gifts or souvenirs.
- **Art & Antiques:** Vietnam's local art scene is vibrant, with many galleries selling traditional and modern artwork. Antiques, especially in Hanoi, can be found in various markets.

*Tips:*

- **Bargaining:** Bargaining is common in street markets and local shops, so feel free to negotiate prices, especially in markets like Ben Thanh or Dong Xuan.
- **Cash:** While credit cards are accepted in most malls and high-end restaurants, it's a good idea to carry cash for small purchases in markets or local shops, especially in smaller cities or rural areas.

## **BAGGAGE**

*Carry-On Baggage:*

- **General Size Limit:** Most airlines allow a carry-on bag up to 7-10 kg (15-22 lbs) with maximum dimensions of around 56 x 36 x 23 cm (22 x 14 x 9 inches).

- **Items:** Typically, you can bring personal items like a laptop bag or purse in addition to your carry-on.
- **Prohibited Items:** Be mindful of restrictions on liquids, sharp objects, and other prohibited items.

#### Checked Baggage:

- **General Weight Limit:** Airlines usually have a limit of 20-30 kg (44-66 lbs) for checked baggage, but this can vary by airline and ticket class.
- **Fees:** Excess baggage fees may apply if you exceed the weight limit, so check your airline's policy.

Make sure to check with your airline for any specific baggage restrictions to avoid unexpected charges.