

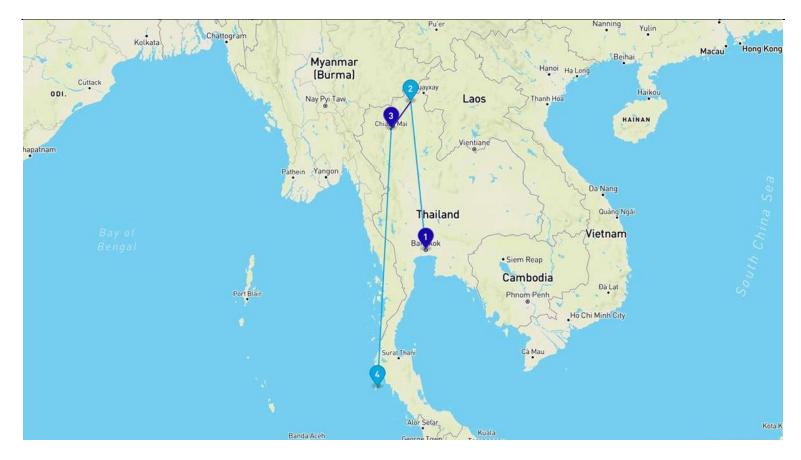


**DISCOVER THAILAND: LAND OF SMILES & ANCIENT WONDERS** 

# VALIDITY:

# 1 FEB 2025 - 30 DEC 2025

PRICE BASED ON TWIN SHARING \*CAD 2,425 PER PERSON



#### Day by Day Itinerary

DAY 1: ARRIVAL BANGKOK FLIGHT: TBA

#### **ARRIVAL Flight Details: TBA**

Arrival at Bangkok Suvarnabhumi Airport, our driver will pick you up and transfer to your hotel.



Accommodation: Maitria Mode Sukhumvit 15 Bangkok – Superior room - breakfast included Meals: N/A

# DAY 2: UNIQUE WAT PHO MONK CHANT & GRAND PALACE (PRIVATE)



Begin your day with an early pick-up at 8:00 AM and embark on an unforgettable journey into the heart of Buddhist culture. Your first stop is Wat Pho, one of Bangkok's most captivating temples. Arrive just in time to experience the serene morning chants of resident monks, a deeply spiritual ritual that offers a profound insight into Thailand's Buddhist traditions.

After the chants, explore the treasures of Wat Pho, including the stunning 45-meter reclining Buddha. Discover the intricate symbolism of the Buddha's footprint and observe devotees offering their prayers to this revered statue.

Next, visit the nearby Grand Palace, the historic residence of Thailand's Royal family for over 200 years. Wander through the expansive grounds, where you'll explore majestic temples, grand throne halls, and fascinating museums. Don't miss the Emerald Buddha, Thailand's most sacred Buddhist image, and learn about its enigmatic origins.

After immersing yourself in these iconic Bangkok landmarks, return to your hotel with a deeper understanding of Thailand's rich cultural heritage.

## **Tour Highlights:**

- Morning Monks' Chants at Wat Pho
- The Reclining Buddha at Wat Pho
- The Grand Palace and Emerald Buddha

#### Start time: 8:00h

#### Meeting point: Hotel.

**Included:** Entrance fees to Wat Pho and the Grand Palace. Tour and transfers by private air-conditioned vehicle. Bottled water. Tour guide in language of your choice.

**Not included:** Tips and other personal expenses. Other items not mentioned. Services not mentioned. Meals not mentioned. Drinks.

# Accommodation: Maitria Mode Sukhumvit 15 Bangkok – Superior room - breakfast included Meals: Breakfast

#### DAY 3: FREE DAY

Free day for your own leisure.

Accommodation: Maitria Mode Sukhumvit 15 Bangkok – Superior room - breakfast included Meals: Breakfast

Our driver will pick you up at the designated hotel (Bangkok City Center) and drive you to Bangkok Suvarnabhumi International Airport.



Upon your arrival, you will be welcomed by airport representative and transferred from Chiang Rai Airport to Chiang Rai City Center.



#### Accommodation: The Legend Chiang Rai Boutique River Resort and Spa – Superior Studio - breakfast included

#### Full Day Sightseeing Tour in Chiang Rai (Private)

Embark on an exciting day trip to explore the captivating sights of Chiang Rai.

Marvel at the stunning White Temple, also known as Wat Rong Khun. Please remember to wear long pants below the knee as a dress code requirement. Discover the Blue Temple, a remarkable creation designed by a local artist who previously worked on the White Temple. Admire its unique architecture and intricate details. Visit the intriguing Black House, a beautiful wooden house created by another renowned Thai artist to showcase his collection. Immerse yourself in the artistic ambiance and appreciate the distinctive exhibits.

Experience the cultural diversity of the region by visiting the Long Neck Village. Here, you will also have the opportunity to encounter the Akha, Yao, and Kayaw Hilltribes. If you wish to explore these additional tribes, please note that an extra fee will be required. Indulge in the scenic beauty of the Choui Fong Tea Plantation, where you can enjoy panoramic views of the tea fields and even partake in a delightful tea tasting experience.

Explore the Monkey Cave and the Fish Cave within the temple area. Delight in the opportunity to feed the playful monkeys and soak in the serene atmosphere. Visit Mae Sai, a town located on the border of Thailand and Myanmar. Ascend the Scorpion Temple Hill for a breathtaking view that stretches across the entire city on the Myanmar side. Experience the enchantment of the Golden Triangle, where Thailand, Laos, and Myanmar meet. Take a leisurely stroll around the Opium House and absorb the historical significance of the area.

Embarking on this adventure will offer you a comprehensive glimpse into the rich culture, natural beauty, and fascinating landmarks of Chiang Rai.

#### Meeting point: Hotel.

Included: English speaking tour guide. Insurance. Transportation. Lunch.

Not included: Admission fees and tickets

Meals: Breakfast, Lunch

# DAY 5: CHIANG RAI - CHIANG MAI

Our driver will pick you up at the designated hotel in Chiang Rai City Center and transfer to Chiang Mai City Center.



Accommodation: Rimping Village Hotel – Superior - breakfast included Meals: Breakfast

# DAY 6: CHIANG MAI - ALL IN ONE DAY TRIP (PRIVATE)

At **o9:00**, you will be picked up from your hotel and transferred to Wat Chedi Luang, the largest chedi in the city, was built by King Saen Muang Ma around 1401. Originally standing at 90 meters, it now reaches only 40 meters due to an earthquake in 1545. A small structure near the main entrance houses the "Sao Intakin," the spirit of the city.

Then you will visit **Wat Prathat Doi Suthep**, the most revered temple in Chiang Mai, located 15 kilometers from the city at an elevation of 3,500 feet. Here, you will witness the magnificent golden pagoda that houses the relics of the Lord Buddha. The journey to the temple takes you along a picturesque road leading to the Doi Pui National Park. Should you choose to ascend the 300 steps, you will be rewarded with a view of the splendid golden pagoda, which was established in 1383. Legend has it that an elephant, carrying the relics, chose the site for the temple when it paused to rest. From the temple grounds, you can enjoy a breathtaking panoramic view of Chiang Mai. This site is not only a significant religious location but also a popular pilgrimage destination for Thai Buddhists. Following your visit, you will proceed to **Doi Pui Village**, where you will have lunch at "Khao Soi Loong Surin (Curry Mee)".

After lunch, you will have experience at **Elefin Farm & Cafe**. Enjoy the cozy atmosphere, and the delightful company of friendly elephants. You will have unforgettable memories.

You will return to the city of Chiang Mai.

17:00 Return to the hotel for drop-off.

End of service.

**REMARK:** Please be advised that the timing provided is approximate, and the program may be subject to change or modification without prior notice, depending on local conditions.

# Start time: 9:00h

Meeting point: Hotel.

**Included:** Transfer by a private air-conditioned vehicle. English speaking tour guide. Khao Soi lunch. Admission fees.

Not included: Tips and other personal expenses. Food & Drink at Elefin Cafe.

Accommodation: Rimping Village Hotel – Superior - breakfast included Meals: Breakfast, Lunch

#### DAY 7: FREE DAY

Free day for your own leisure.

Accommodation: Rimping Village Hotel – Superior - breakfast included Meals: Breakfast

#### DAY 8: CHIANG MAI - PHUKET

Today, our driver will pick you up at the designated hotel (Chiang Mai City Center) and drive you to Chiang Mai Airport.



Upon arrival, you will be welcomed by an airport representative and transferred from Phuket Airport to Phuket City Center.



Accommodation: Chanalai Garden Resort, Kata Beach – Superior Garden View - breakfast included Meals: Breakfast

#### DAY 9: FREE DAY

Free day for your own leisure.

Accommodation: Chanalai Garden Resort, Kata Beach – Superior Garden View - breakfast included Meals: Breakfast

## DAY 10: PHI PHI, BAMBOO ISLAND AND SUNSET MAITON ISLAND BY SPEED CATAMARAN (SMALL GROUP TOUR)



Experience the latest speed catamaran, ensuring a smooth trip with ample space to relax. In contrast to regular speed boats where guests are confined to sitting throughout the journey, our new catamaran allows passengers to move around and sit outside, offering a chance to enjoy the spectacular landscape of Phi Phi Island.

#### Itinerary

9:00-9:30: Pick up guests from hotels.

10:30: Welcome guests at Visit Panwa pier.

11:00: Board SEANERY Speed Catamaran and head to Bamboo Island.

12:00: Arrive at Bamboo Island. The pristine white sandy beach and turquoise waters make it ideal for snorkeling and sunbathing.

13:15: Arrive at Phi Phi Don. Enjoy a delicious buffet lunch on the island.

14:30: Take a sightseeing tour on a long-tail boat at the emerald Pileh Lagoon, surrounded by towering limestone cliffs and caves.

15:15: Reach Viking Cave, a renowned snorkeling spot with crystal clear turquoise waters teeming with a diverse variety of tropical fish and vibrant coral.

16:15: Visit the world-famous Maya Bay, featured in the movie "The Beach," and Loh Samah Bay. Relax on the white sand beach amidst the breathtaking natural surroundings.

17:00: Depart from Phi Phi Island and head to Maiton Island.

18:00: Enjoy a stunning sunset at Maiton Island. BBQ chicken and seasonal fruits are served on boards. 18:45: Return to the pier.

#### What to bring:

Eco-friendly Sunscreen, Swimsuit, Camera, Cash for personal expense on Phi Phi Don.

#### Terms and Conditions:

- The tour program is subject to change according to the weather and sea conditions.
- Food and alcoholic beverages are not allowed to bring on board.
- Vegan option is available on request upon booking only. No Vegan upon registration
- Pregnant women are not allowed to travel.
- Trips are not recommended for children under 4 years of age and people suffering from any medical or physical disability.
- In case of booked are less than 25 passengers, the company has the right to cancel the trip.
- The boat has a maximum capacity of 72 passengers but for the join day trip we take only 52 passengers.
- Please do not take any unnecessary belonging or valuable during the trip to avoid any loss or damage.

#### Start time: 09:00AM

### Meeting point: Hotel

**Included:** Travel Insurance. Shuttle bus fees at Chalong Marina. Snorkeling equipment (One - time use mouthpiece). Lunch at Phi Phi Don. National Park fee. Professional Crew. Life Jacket, Paddle boards, Towels, Clear Kayaks and Long tail Boat. Snack box, Soft Drinks, BBQ and Seasonal Fruit

Not included: Tips and other personal expenses.

# Accommodation: Chanalai Garden Resort, Kata Beach – Superior Garden View - breakfast included Meals: Breakfast, Lunch

## DAY 11: PHUKET DEPARTURE

Today, our driver will pick you up from Phuket City Center and transfer you to the Phuket airport.

#### Meals: Breakfast

\*\*End of the services\*\*

#### INCLUSIONS:

- ✓ Accommodation based on 4\* properties.
- ✓ Private airport transfers.
- ✓ Daily breakfast and 3 lunches.
- ✓ Domestic flight with 20kg of luggage checked Chiang Mai to Phuket.
- ✓ All Sightseeing, entrance fees and English-speaking guide services as detailed in the itinerary.
- ✓ Multi-lingual 24-hour customer support hotline in all destinations.
- ✓ All applicable local taxes.

#### EXCLUSIONS:

- × Visa fees
- × Personal expenses such as telephone calls, room service, etc.
- × Optional sightseeing.
- × Tips and gratuities.
- × International flights.
- × Early check in or late check out.
- × Any item not listed under included.

# TERMS AND CONDITIONS

# 1. LAND PACKAGE PRICE INCLUDES (where booked):

• Meeting/Assistance/Transfers: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person (at some destinations, like Europe & Japan, the transfers are provided with drivers only, unless a guide service is booked separately. These drivers may only speak little or no English).

- Accommodation: In twin/double rooms with en-suite facilities.
- Meals: Meals as per itinerary.
- Guide: Professional English-speaking local guide(s), where quoted.

• Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary, unless indicated otherwise.

# • Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program (*City taxes, Resort fee, Tourism fee, where applicable, are charged by the hotels directly from the guests upon check-in /check-out).*

# 2. PRICES DO NOT ÍNCLUDE:

• Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

- Tips: To guides, drivers and hotel personnel.
- Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.
- Room service (meals at hotel, as applicable, are at the dining outlet only)
- Laundry, unless offered complimentary by the hotel(s)

• **3. PAYMENT CONDITIONS:** A non-refundable deposit of \$ 1000 per person, is required at time of booking towards the land package cost. *Luxury trains & cruise bookings require a fixed percentage of the total cost as deposit, which may be in addition to the deposit for land package. Some destinations also require a higher deposit (for e.g. Japan), due to a high demand for land services, which shall be communicated in the quote. Airfare is always paid in full at the time of making a firm booking, if getting issued through us.* Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 90 days prior to departure the booking will be

cancelled.

**4. TERMS & CONDITIONS :** The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

**5. PRICES INDICATED:** Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

**6. RESERVATIONS/DEPOSIT/CONFIRMATION:** Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

**7. FINAL PAYMENT:** Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

#### 8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

**9. CHARGES FOR CHANGES:** Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status. Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

**10. CANCELLATION CHARGES:** Charges will apply in the event of any cancellation. Insurance premiums are nonrefundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

#### CANCELLATION BEFORE DEPARTURE DATE:

- Up to 60 Days prior loss of deposit\*
- 59 to 0 Days prior- 100% penalty\*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

\*Plus any unrecoverable deposits paid to airlines or suppliers.

#### 11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

• Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

• Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached. Unless specified otherwise, all air tickets once issued are non-refundable, so it's important to check all relevant details at the time of issuing the air tickets.

• Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

• Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

• Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

• Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

• Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

• Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

**12. VALIDITY OF TICKETS:** Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

#### 13. BAGGÁGE:

• Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

• Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers 'baggage and property are transported, stored and handled at owner's risk at all times.

**14. TRAVEL DOCUMENTS:** It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges

failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

**15. CUSTOMER ADVISORY:** Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

• Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

• Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

• Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

**16. ROOM ALLOCATION:** Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

**17. CHECK-IN AND CHECK-OUT CONDITIONS:** Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

#### 18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

#### **19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

• Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

#### 20. CUSTOMER RESPONSIBILITY:

• Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

• Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

**21. FORCE MAJEURE:** Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

An Act of God or Force Majeure;

• A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;

• Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;

• Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;

• Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;

• Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;

• Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;

• Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

**23. ACTIVITIES NOT INCLUDED:** Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers 'own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

**24. CONFIDENTIALITY:** Tourcan Vacations strictly complies with principles of confidentiality with respect to customers 'personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

**25. LAWS:** The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

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# POPULATION 70 MILLION



**ELECTRICITY** 220V



LANGUAGE Thai



TIMEZONE GMT +7



TRANSPORTATION TRAIN, BTS SKYTRAIN, MRT, MOTORBIKE TAXIS, **BUS, TAXI, BOATS** 



CURRENCY THAI BAHT

# WHEN TO VISIT

*	JAN	NEW YEAR CHINESE NEW YEAR
<u> </u>	FEB	MAKHA BUCHA DAY CHIANG MAI FLOWER FESTIVAL
*	MARCH	THAI NEW YEAR PREPARATIONS
*	APRIL	SONGKRAN (THAI NEW YEAR) CHAKRI MEMORIAL DAY
*	MAY	VISAKHA BUCHA DAY BUDDHIST LENT PREPARATION
	JUNE	ASALHA BUCHA DAY
	JULY	KHAO PHANSA (BEGINNING OF BUDDHIST LENT)
	AUG	MOTHER'S DAY
	SEPT	CHULALONGKORN PREPARATIONS
	ост	VEGETARIAN FESTIVAL
	NOV	LOY KRATHONG FESTIVAL KING BHUMIBOL'S BIRTHDAY
111		

DEC

CHRISTMAS SEASON NEW YEAR'S EVE

# DOS

#### **TEMPLES**

When visiting temples, wear appropriate clothing. Always be quiet and respectful.

#### CARRY CASH

While credit cards are accepted, many small shops and markets prefer cash.

**RESPECT LOCAL CUSTOMS** Be aware of and follow cultural norms, like the wai greeting.

#### HAGGLING

Bargaining is expected in the market. Be friendly and respectful when negotiating prices.

# DONTS

# **ROYAL FAMILY** Making jokes or criticizing the

monarchy is illegal and highly offensive.

#### LANGUAGE

Don't assume everyone speaks english. Not everyone might understand.

# GREETING

"SAWASDEE KHA/KRHAP" Hello (Female/Male)

"SAWASDEE" or "LAH-GORN" Goodbye

#### **"KHOP KUN KHA/KHRAP"** Thank you! (Female/Male)

#### "CHAI"

"MAI"

In conversations, it is best to end your sentences with "Kha" or "Khrap" for politeness.

KHA : Female KHRAP : Male

# SOME TIPS



NIGHTLIFE: THAILAND HAS A LIVELY BAR SCENE AND NIGHT MARKETS. STAY CAUTIOUS AND RESPECT LOCAL CUSTOMS.

SHOPPING: HOLD ON TO RECEIPTS FOR TAX RETURNS. MAKE SURE TO BRING CASH ALWAYS. EXPLORE LOCAL MARKETS



DINING: MAKE SURE TO TRY THE LOCAL STREET FOOD. WATCH OUT FOR SPICINESS. BE MINDFUL OF LOCAL DINING CUSTOMS.

# <u>GEOGRAPHY</u>

Thailand, located in Southeast Asia, is renowned for its diverse geography, divided into Five Regions. **Central Thailand**, the country's agricultural heartland, features fertile plains along the Chao Phraya River and includes 17 provinces, such as Bangkok and the UNESCO-listed Ayutthaya. **Northern Thailand**, known for its lush mountains and ethnic hill tribes, is home to Chiang Mai and the Golden Triangle. **Northeastern Thailand** (Isan) consists of 20 provinces with rich cultural influences from Thai, Laotian, and Khmer traditions, including Khao Yai National Park and Ubon Ratchathani's Candle Procession Festival. **Eastern Thailand**, the smallest region, boasts Pattaya and beautiful islands like Ko Samet. **Southern Thailand**, famous for its stunning coastlines, includes 14 provinces featuring popular tourist destinations such as Phuket, Ko Samui, and Krabi.

# <u>HISTORY</u>

Thailand's history is marked by the rise and fall of significant kingdoms, beginning with the Sukhothai Kingdom in the 13th century, followed by the powerful Ayutthaya Kingdom until its destruction in 1767. After a brief period under King Taksin, the Rattanakosin era began in 1782 with the establishment of Bangkok as the capital and the Chakri Dynasty, which continues today. King Chulalongkorn modernised the country in the late 19th and early 20th centuries, allowing Thailand to remain independent during colonial expansions in Southeast Asia. The 20th century saw political upheaval, including military coups and a transition to a constitutional monarchy, leading to ongoing political challenges. Today, Thailand is a vibrant nation that blends its rich historical legacy with modern influences.

# THE PEOPLE

Thailand's population is over **70 million**, with major urban centres, particularly Bangkok, being highly populated.

# **LANGUAGES**

In Thailand, the official language is **Thai**, a tonal language with its script. Various regional dialects are also spoken, including **Isaan**, a Lao dialect in the northeastern region; Northern Thai, known as **Lanna**, in the north; and Southern Thai, in the southern provinces. **English** is widely spoken in urban areas and tourist destinations, particularly in the hospitality and business sectors. Additionally, ethnic groups throughout the country contribute to its linguistic diversity by speaking their languages.

# GOVERNMENT

Thailand is a constitutional monarchy with a parliamentary system. The King is the head of state, while the Prime Minister serves as the head of government. The legislative branch consists of a bicameral parliament, which includes the House of Representatives and the Senate. The House of Representatives is made up of members elected by the public, while Senators are appointed. The judiciary is independent.

# **CLIMATE**

Thailand has a tropical climate characterised by three main seasons:

- 1. Hot Season (March to June): Temperatures can soar above 40°C, making it the hottest time of the year, particularly in the northeast and Bangkok.
- 2. **Rainy Season (July to October)**: This season is marked by heavy monsoon rains, particularly in the central and northern regions, with frequent thunderstorms.
- **3. Cool Season (November to February)**: Temperatures are more moderate, especially in the north, making it a popular time for tourists.

## **BEST TIME TO VISIT**

**BEACH HOLIDAY:** It is recommended to spend your beach holidays between **November and April** at the **Andaman Coast**, where you can enjoy perfect weather conditions for a relaxing vacation.

Likewise, the best time to visit the **Gulf of Thailand** is from **January to September**, when warm, sunny weather creates perfect conditions for water activities.

# **CLOTHES TO WEAR**

It's best to wear lightweight, breathable clothing due to the hot and humid climate. Here are some tips:

- 1. Light Fabrics: Choose cotton or linen materials that are comfortable and allow for airflow.
- 2. Loose-Fitting Clothes: Loose garments help keep you cool and provide comfort in the heat.
- 3. **Modest Attire:** In religious sites, wear modest clothing that covers shoulders and knees. Long skirts or pants and lightweight shirts are recommended.
- 4. **Comfortable Footwear**: Opt for sandals or comfortable walking shoes, especially if you plan to explore markets or temples.
- 5. Rain Gear: During the rainy season, bring a lightweight raincoat or umbrella.
- 6. **Sun Protection:** A wide-brimmed hat, sunglasses, and lightweight long sleeves can help protect against the sun.
- 7. Layers: In cooler northern regions, especially during the cool season, consider bringing a light jacket for the evenings.

# ENTRY REQUIREMENTS

**Passport**: A valid passport is required, typically with at least six months of validity remaining from your date of entry.

**Visa**: Many countries are eligible for visa exemptions or visas on arrival for short stays (usually up to 30 days for tourism). Check if your country is on the list and the duration allowed.

Always check the Thai embassy's main page for the most updated requirements. <u>https://www.thaievisa.go.th</u>

# EXIT REQUIREMENTS

**Customs Regulations**: Be aware of customs regulations regarding what you can and cannot take out of the country, especially with regard to valuables, wildlife products, and cultural artefacts.

# BANKS AND CURRENCY

Currency: The official currency of Thailand is the Thai Baht (THB), symbolised as **B**.

## Banks:

- 1. **Banks**: Major banks in Thailand include Bangkok Bank, Kasikorn Bank, Siam Commercial Bank, and Krung Thai Bank. These banks offer various services, including currency exchange, savings accounts, and loans.
- 2. **Currency Exchange**: You can exchange foreign currency at banks, exchange bureaus, and airports. Exchange rates may vary, so it's wise to compare rates.
- 3. **ATMs**: Widely available throughout the country, ATMs usually accept international cards. Be aware that they may charge withdrawal fees.
- 4. Credit and Debit Cards: Major cards like Visa and Mastercard are accepted at hotels, restaurants, and shops, but it's advisable to carry cash for smaller vendors and markets.

# COMMUNICATIONS

**Mobile Phones**: Mobile coverage is extensive, and major providers offer prepaid SIM cards for tourists. These can be purchased at airports, convenience stores, or telecom shops.

**Telephone Services**: All telephone numbers in Thailand have ten digits, including the area code. The international dialling code for Thailand is 66.

**Internet**: Wi-Fi is commonly available in hotels, cafes, and restaurants. Internet speeds are generally good in urban areas.

**Social Media Communication**: Social media and messaging apps like LINE are popular for communication among locals.

**Emergency Numbers**: Familiarize yourself with local emergency numbers: 191 for police, 1669 for medical emergencies, and 199 for fire services.

**Postal Services**: Thailand Post provides mail services, but delivery times can vary. Major cities have reliable services, while rural areas may experience delays. Post offices are usually open Monday to Friday from 8:00 AM to 4:30 PM. Some are open on Saturdays from 8:30 AM to 12:00 NN.

# CUISINE AND DRINKS

Cuisine:

- 1. **Pad Thai**: Stir-fried noodles with shrimp, chicken, or tofu mixed with eggs, bean sprouts, and peanuts.
- 2. Tom Yum Goong: Spicy and sour soup made with shrimp, lemongrass, lime leaves, and chilli.
- 3. Green Curry: A coconut milk-based curry with green curry paste, meat (often chicken), and vegetables.
- 4. Som Tum: Spicy green papaya salad, typically served with lime, chilli, and fish sauce.
- 5. Massaman Curry: A mild, Muslim-influenced curry with beef or chicken, potatoes, and peanuts.
- 6. **Sticky Rice**: A staple in northern and northeastern Thailand, often served with grilled meats or mango.

Drinks:

- 1. Thai Iced Tea (Cha Yen): A sweet, creamy tea served over ice, often with condensed milk.
- 2. Coconut Water: Fresh and hydrating, commonly available from street vendors.
- 3. Beer: Local brands like Singha and Chang are popular.
- 4. **Fruit Juices**: Freshly squeezed juices from tropical fruits, like mango, pineapple, and orange, are widely available.

Street food is a significant part of Thai cuisine, offering delicious and affordable options. Dining often involves sharing dishes among friends and family, reflecting the communal nature of Thai meals.

# <u>NIGHTLIFE</u>

- 1. **Bangkok**: The capital has a bustling nightlife scene with rooftop bars, nightclubs, and live music venues. Popular areas include Khao San Road for backpackers and Sukhumvit for upscale clubs and bars.
- 2. **Pattaya**: Known for its lively entertainment district, Pattaya features numerous bars, nightclubs, and cabaret shows. Walking Street is the heart of the nightlife here.

- 3. **Chiang Mai**: While more laid-back, Chiang Mai offers a range of bars, night markets, and cultural performances, especially in the Old City.
- 4. **Beach Parties**: Islands like Koh Phi Phi and Koh Phangan (famous for their Full Moon Party) host vibrant beach parties with music and dancing.
- 5. **Cultural Shows**: Many cities feature traditional dance performances, Muay Thai boxing matches, and other cultural experiences that showcase Thai heritage.
- 6. **Night Markets**: These markets come alive in the evening, offering food, shopping, and entertainment in a lively atmosphere.

# <u>SHOPPING</u>

- 1. Markets:
  - **Chatuchak Weekend Market** (Bangkok): One of the largest markets in the world, offering everything from clothing to antiques.
  - **Night Markets**: Popular in many cities, these markets offer local food, handicrafts, and souvenirs, such as Chiang Mai's Night Bazaar.
- 2. Malls:
  - **Siam Paragon** and **CentralWorld** (Bangkok): High-end shopping centres with international brands, dining, and entertainment options.
  - **MBK Center**: Known for its affordable goods and a wide range of electronics.
- 3. Local Crafts: Look for unique items like silk, handicrafts, and traditional Thai products, often available at smaller shops and artisan markets.
- 4. **Bargaining**: In markets, haggling is common and expected, so don't hesitate to negotiate prices.
- 5. **Currency**: Cash is widely used, especially in markets, but credit cards are accepted in larger stores and malls.
- 6. Shipping: If you buy large items, many shops offer shipping services to send purchases home
- 7. **Shopping Hours**: Most markets open in the morning and close by evening, while malls typically open from 10 AM to 10 PM.
- 8. **Passport**: When shopping, especially for tax-free or duty-free purchases, your passport is crucial for identity verification and to qualify for certain benefits. It ensures you receive the correct tax refunds and can be essential for processing international transactions.

Whether you're looking for luxury goods, local crafts, or delicious street food, Thailand's shopping scene has something for everyone!

# **TRANSPORTATION**

**Hailing Apps:** Several hailing apps make getting around in Thailand easier. Some popular options are Grab—the most widely used, known for its user-friendly interface and cashless payment support, and Bolt—known for competitive pricing and straightforward interface. Both are offering various services such as taxi rides, motorbike taxis, and food delivery.

# BAGGAGE

Carry-On Baggage

- Size and Weight Limits: Typically, airlines allow 1-2 pieces of carry-on luggage, with a combined weight limit usually around 7-10 kg (15-22 lbs). Check with your airline for specific dimensions and weight restrictions.
- **Prohibited Items**: Items like sharp objects, liquids over 100ml, and flammable materials are not permitted in carry-on bags.

Checked Baggage

- Weight Allowance: Most airlines allow 20-30 kg (44-66 lbs) for checked baggage. Again, this varies by airline and ticket class.
- Fees: Excess baggage fees may apply if you exceed the limit. Always check your airline's policy.

For the latest regulations and services, always check with your airline and local authorities before your trip.